



Position: Field Service Technician
FLSA Status: Non-Exempt
Reports To: Operations Services Manager

Revision Date: December 11, 2020

Job Overview

Provides technical services and solutions to maritime and industrial customers. Work independently, under general supervision, to solve problems and provide technical solutions for rotating machinery in accordance with the customer's service requirements. Field Service Technicians may perform duties in any or all of the following specialties: laser alignment, Cardan shaft alignment, vibration analysis, dynamic balancing, and optical alignment. Requires travel from 25% - 50% per year.

Job Related Competencies

Mechanical Aptitude	Troubleshooting & Diagnostic Skills	Analytical & Problem-Solving Skills
Detail Orientation	Good Communications Skills	Organization Skills

Essential Job Functions

- Perform repair, operational, environmental, condition monitoring and diagnostic tests of customer's equipment/machinery as required within applicable standards.
- Prepare technical reports per customer requirements.
- Interact competently and professionally with customers' onsite.
- Communicate repair issues and resolutions with management.
- Record vibration data using handheld analyzers
- Perform machinery diagnostics based on recorded data
- Perform Corrective repairs on machinery based on diagnostics.
- Prepare detailed, timely reports for clients indicating diagnosis and possible solutions or detail repairs performed during visit.
- Follow proper safety protocols.
- Consistently present a professional image, both in personal appearance and condition of company equipment.
- Demonstrate the ability to work independently with minimal supervision.

Nonessential Job Functions

- Perform other duties as assigned.

Minimum Qualifications

- Requires a high school diploma or the equivalent. Must have a minimum of three years of experience in performing repairs on marine equipment.

Knowledge, Skills and Abilities

- Requires extensive experience and knowledge of vibration analysis, dynamic balancing, laser and optical alignment.
- Strong mechanical aptitude.
- Accountable for complete service product knowledge.
- Basic understanding and knowledge of personal computers.
- Excellent communication skills
- Good organization skills
- Technically knowledgeable and skilled in the troubleshooting of rotating machinery.
- Available to travel domestically & internationally from time to time.
- Ability to pass a drug test upon request.
- Physical Demands: May be required to lift heavy objects, excessive walking, driving, bending and reaching, pointing or directing objects or materials. The general physical demands of this position are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform functions.

Computer Skills

- Computer proficiency in Windows, and Microsoft Office Applications.

Licenses/Certificates

- Legally eligible to work in United States.
- Requires a valid Florida driver's license and a clean driving record

This position description has excluded the marginal functions of the position that are incidental to the performance of essential job duties. All duties and responsibilities are essential job functions and requirements and are subject to possible modification to reasonably accommodate individuals with disabilities. To perform this job successfully, the employee will possess the skills, aptitudes, and abilities to perform each duty proficiently. Some requirements may exclude individuals who pose a direct threat or significant risk to the health or safety of themselves or others. The requirements listed in this document are the minimum levels of knowledge, skills, and abilities.